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## **Nurse-Family Partnership® (NFP) International**

### **Revised guidance for conducting your Quality Improvement Review (QIR) 2025 (Phase 5 countries) July 2025**

#### **Background**

As part of the license agreement with the Regents of the University of Colorado/CU Denver, each country is required to prepare and submit an annual report. For countries (and Provinces) who have moved to Phase 5, this process will be every second year. This new process was agreed after the first year review of Quality Improvement processes within the Global Collaborative Guidance Group (GCGG).

In each interim year, phase 5 countries will participate in a Quality Improvement Review (QIR). The review will be in the form of a meeting in which the country will present details of its Quality Improvement (QI) processes, projects, and outcomes. This review process enables examination of the quality of NFP implementation and fidelity in licensed countries and recognition of quality improvement methodologies, learning and progress in participating countries. It also provides an opportunity for all other countries to learn from Phase 5 countries who are well established in implementing the program and who are now focusing on sustainability.

**As with all new NFP guidance and accompanying templates we encourage and welcome feedback!**

#### **The goals of the QIR are:**

- To review NFP implementation and fidelity to the license expectations and provide evidence of implementation quality to the GCGG.
- To explore current NFP implementation quality and improvement projects.
- To understand further how to successfully embed and sustain the program into mainstream services.

#### **The Principles of the QIR will reflect those of the Annual review:**

- **Collaboration:** The International NFP Team and the country's leads work together to understand local contextual factors and appreciate progress, jointly agreeing priorities and improvement plans for the following year.
- **Transparency and accountability:** Open and honest sharing of QI processes and outcomes

will enable creative and innovative reflection and opportunities for development.

- **Client centered:** ensuring that the client's experiences are represented and appreciated within the QI processes.
- **Culture of Learning:** The review will promote and encourage lively discussion and clarification of learning.
- **Future focused:** The QIR will be respectful of the progress made and the ways in which challenges have previously been managed but will be explicit about any changes in practices recommended for the future.

### **Prior to the meeting**

- The license holder will create and distribute an agenda to all participants. The agenda will be agreed upon jointly in advance of the meeting.
- The country under review will create a presentation to cover the key headings in the document below. The presentation will be emailed by country's meeting attendees to the International Team one week before the date of the meeting.
- The country under review may wish to also provide a brief written introduction to any system or local adaptation issues that they feel will be pertinent for the reviewing country to understand as context for the meeting.
- The country experts will meet to discuss the presentation and send any areas they wish to discuss to the license holder at least a week before the meeting.

### **Presentation content:**

The presentation should include slides focused on the following areas:

1. Introduction to the context and local systems within which NFP is implemented.
2. An overview of the Quality Improvement framework utilized in the country.
3. Progress regarding previous Quality Improvement (QI) goals and objectives for the last reporting period (from last Annual Review meeting)
4. Description of systems used for identifying areas requiring improvement and how QI priorities are determined. This should include how data analysis informs priorities, alongside other approaches.
5. Description of QI methodologies and processes, including level(s) at which they are conducted (e.g., national, site, team) and those involved.
6. QI initiatives conducted in previous year, with process followed and outcomes of each. Include at least one example of a QI project.
7. Other program Innovations implemented – methods and progress.
8. Temporary Variance to Core Model Elements (CME's) update, including ongoing evaluation.
9. QI goals for the future.
10. Reflections on ongoing use of QI and lessons learned.

**The meeting**

- The meeting will be 1.5 hours minimum.
- The meeting will be recorded with consent from the presenting country and placed on International NFP website.

**During the meeting**

The presenting country will nominate a Chair for the meeting (Clinical Lead or other as agreed in advance with International Team). They will take the International Team through their presentation, providing clarification and context where necessary, and paying particular attention to the issues identified in the agenda.

The International Team's role is to facilitate and to support high quality analysis of the information shared through the presentation. This will include highlighting strengths, identifying themes, asking curious questions, raising areas that may need more attention etc. Clarity of feedback is important in this role as well as constructive exploration of ways to potentially resolve challenges. Using the NFP communication style of a strength-based approach and promoting in-depth reflection will support the process of critical, supportive questioning and commentary.